

COVID-19 COMMUNITY RESOURCE GUIDE

COVID-19 Screening

Missoula City-County Health Department
Missoula County Coronavirus (COVID-19)
Hotline: 406-258-INFO (4636)

If you think you have COVID-19, **DO NOT call or come to the health department** as we do not have the resources to test or treat you. Please **do not go to the Emergency Room unless your symptoms are life-threatening**. Instead, use the Focused Screening Centers and other resources below:

Community FirstCare

Check-in online: communityfirstcare.com

- **N. Reserve: Adults 18+ / (406) 721-0533**
2230 N. Reserve St., Suite 402
M-F: 8am-6pm, Sa-Su: 9am-5pm
- **Downtown: Kids 0-17 & parents / (406) 493-3120**
323 E. Front St
M-F: 8am-6pm Sa: 9am-5pm, Su: 10am-3pm
- **Tremper's Shopping Center: (406) 493-3110**
2307 Brooks St.
M-F: 8am-6pm, Sa-Su: 9am-5pm
- **Providence Grant Creek Walk-In Clinic**
3075 N. Reserve St., Suite Q
M-F: 8am-7pm, Sa-Su: 9am-4pm
Having symptoms? Call in advance: 406-327-1750

Community Medical Center

Call the complementary 24/7 Nurse on Call for symptom evaluation, 406-327-4770.

Cost Care

3031 Russell St.
M-F: 8am-6pm, Sa & Su: 9am-12pm
Having symptoms? Call in advance: (406) 541-3046

Curry Health Center *For UM Students*

634 Eddy Ave
Having symptoms? Call in advance: 406-243-2122

Missoula Testing Center

Missoula County Fairgrounds: 1101 South Ave. W.
By appointment only Call 406-258-INFO, select option 2 to speak to a nurse.

Partnership Health Center

Patients with symptoms should call the main line at 406-258-4789 before visiting a PHC site.

Providence Clinics

Call your primary care clinic for symptom evaluation. After hours/weekends: call 1-855-764-8326 for nurse on call.

Online Public Screening Tools

Visit coronavirus.providence.org/ for a "Live Chat" assessment tool available 24/7

Virtual Public Screening

Providence Express Care Virtual website at virtual.providence.org/

Food Services & Essentials

Missoula Food Bank & Community Center

1720 Wyoming St. / (406) 549-0543
M T,Th: 10am-7pm, W,F: 10am-1pm, Sa, Su: Closed

ROOTS Program through MFB&CC

Provides food to low-income, homebound seniors (60+). For more info call Jess Harrell: 549-0543 ext. 216

Poverello Center

1110 W. Broadway, 728-1809 / Daily meals:
Breakfast 4-7:30am, Lunch 11:30am-1:45pm
Dinner 5:30-6:30pm, *Sack lunches also available*

Missoula Aging Services

Meals on Wheels & Senior Help Line,

MAS: 728-7682; Senior Help Line: 1-800-551-3191
337 Stephens Ave.

Info about housing, transportation, health care, clothing and legal issues. Farmer's market vouchers, meal vouchers, & meals for homebound elderly & disabled.

Pet Food:

AniMeals

1700 Rankin St. / 406-721-4710

Food distribution is Fridays ONLY from 2-6pm

Humane Society of Western Montana

5930 Highway 93 South / 406-549-4796
Pet Food Pantry, please call for availability

Crisis Hotlines:

Homeless Outreach Team (HOT) Line

(406) 493-7955

Western Montana Mental Health Center

Emergency 24hr line with Mental Health Professional

1-800-820-0083 or 406-532-9710

Suicide/ Crisis Hotline through YWCA

1-800-273-TALK or 1-800-273-8255

Domestic Violence 24-Hour Crisis Line

406-542-1944 or 1-800-483-7858

Montana Crisis Recover

1-877-503-0833

Mon – Fri: 10 am to 10 pm

Public Assistance

SNAP (Supplemental Nutrition Assistance Program)

1-888-706-1535 or online at apply.mt.gov

**In response to the COVID-19/coronavirus pandemic, offices of public assistance will be closed to the public effective 3/20/20. In order to access our services, please utilize our online website at apply.mt.gov, our public assistance helpline by calling 1-888-706-1535, faxing us at 1-877-418-4533, mailing us at PO Box 202925, Helena MT 59602 and/or emailing our offices - a list of email addresses can be found at: <https://dphhs.mt.gov/hcsd/OfficeofPublicAssistance.aspx>

***Need help with the SNAP Application?** Contact MFB&CC at 406-549-0543 to be connected with a SNAP Application Assistance representative, who will schedule a phone appointment to walk you through the application.

Unemployment (MT Department of Labor & Industry)

Claims Processing Center (406) 444-2545 or online at <http://uid.dli.mt.gov>

**DLI is experiencing an unprecedented call volume to our unemployment insurance claims processing help line. Unless you have received official notification from Unemployment Insurance that you must call our call center, please search for your answer at dli.mt.gov/employer-covid-19 in order to free up phone lines for folks who are required to call in.

If you are out of work or on reduced hours due to COVID-19, we encourage you to submit an unemployment insurance claim. Applicants can submit online at MontanaWorks.gov

Healthy Montana Kids Plan (CHIP)

1-877-543-7669. Free or low-cost health coverage for children & teenagers up to age 19.

WIC (Women, Infants, and Children)

301 W. Alder, 406-258-4740

- Nutrition & supplemental food program. Provides breastfeeding support & formula as needed. Available to pregnant women & kids under 5. Call to schedule a phone appointment.

Human Resource Council COVID-19 Emergency Assistance Request

1801 S. Higgins, 406-728-3710

- Service workers or those in the gig economy temporarily out of work or working greatly reduced hours seeking assistance with rent/mortgage, utilities, food, etc. All requests must include proof of current or previous employment impacted by COVID-19. Apply at humanresourcecouncil.org

Emergency Shelter

Poverello Center Gateway Program & Emergency Housing

1110 W. Broadway, 728-1809

Offers short-term motel stays or 50-day emergency housing, referrals & supportive services for homeless adults & families.

YWCA Pathways Program

Offers shelter, support groups & 24 hr hotline for survivors of domestic & sexual violence / 406-542-1944 or 1-800-483-7858

Rapid Rehousing & Transitional Housing through YWCA

11130 W. Broadway or call Melissa at 406-543-6691

Rent & deposit assistance and support services for homeless families and survivors of domestic violence

Missoula Food Bank & Community Center's Kids Eat Free - Summer 2020 Meals

June 15 - August 21, 2020; not July 3

EmPower Place: 1720 Wyoming St.

- Breakfast: M-F, 9:30-11am
- Lunch: M-F, 11am-1:30pm
- Supper: M, Tu & Th; 2:30pm-7pm

Kids Eat Free Bus: Lunch; M-F

- 10:45-11:05am: Sission University Apartments
- 11:20am-11:45am: Silver Tip & Creekside Apartments
- 12:00-12:30pm: Travois Village
- 12:30-1:00pm: Futura Mobile Home Park